

Text Messages:

Mobile Phones are a convenient, efficient and cost effective method for us to communicate with our Patients.

We will never include confidential information within the text.

If you have a mobile and are happy for us to communicate with you, please can you contact reception to update your record. If you do not have a mobile we will continue to write to you as normal. You will need to keep us updated when you change your mobile number

We are encouraging all patients who have a mobile phone to enable text messaging.

In response to feedback from some patients requesting more information within the text message about the appointment type/reason we propose using the following text message 'types'.

- *Please book a routine appointment/Tele consult following your recent test result/ hospital letter follow up.*
- *Anew prescription is ready for you to collect at your local pharmacy/ the surgery.*
- *Please book an appointment with our HCA for Dietary Advice.*
- *Please book a repeat test in ____ weeks.*
- *Your medication/diabetes/asthma review is due. Please book an appointment with _____*

We hope you will agree that this will improve the service we offer to you.

Yes Opt in *(in opting in I agree this mobile is personal to me and I will be responsive to messages sent to me by the practice)*

No Opt out *(I do not want to be contacted in this way and I accept I will not receive appointment reminders)*

Contact details

Name:

Mobile Number:

Email:

Signature: